

PRODUCT SAFETY NOTICE:

Batch RJB6863 Yellow, Black & Brown Mugs 23/11/2021

Sass & Belle has received information that some yellow, brown and black mugs can, on occasion, depending on usage, suffer from cracking. The cracking normally happens within ten times of using the mug with hot drinks. If you have used the mug more than ten times and have not experienced any issues, this notice does not apply and no further action is necessary.

For those customers who have recently purchased the yellow, brown and black mugs with **batch code RJB6863** we kindly request that you stop using the mug and email our Customer Care team on contact@sassandbelle.co.uk

The batch code can be found on the barcode on the base of the product, or the box it comes in. **Example shown here >**



PRODUCT DESCRIPTION:

MOJAVE GLAZE BLACK MUG

- Product Code: **CZQ012**
- Batch code: **RJB6863**



PRODUCT DESCRIPTION:

MOJAVE GLAZE YELLOW MUG

- Product Code: **CZQ013**
- Batch code: **RJB6863**



PRODUCT DESCRIPTION:

MOJAVE GLAZE BROWN MUG

- Product Code: **CZQ014**
- Batch code: **RJB6863**